

Many thanks for your interest in completing our Corporate Enforcement Policy survey.

Once you have completed the survey, please return it to our Customer Service Centre in person or via post at the following address:

Communications Team, Customer Service Centre, Mandela House, 4 Regent Street, Cambridge, CB2 1BY.

The survey closes on Friday 20 February 2026. Any responses received after this date will not be considered.

For any further assistance, email us at communications@cambridge.gov.uk.

You can also call our Customer Service Centre and ask for the Communications Team on 01223457000 (open Monday to Friday, 9am to 5.15pm).

Background information

We are reviewing the council's Enforcement Policy to ensure it is fair, transparent, and supports effective regulation.

The council has a duty to enforce a wide range of statutes relating to:

- public health and safety
- quality of life
- preservation of public and residential amenity
- maintenance of the environment
- protection of public funds

All of these activities will be carried out having regard to the general principles of good enforcement practice outlined in our Corporate Enforcement Policy. This policy is in line with the Statutory Regulators Code.

The city council has had a policy in place since 2014, and it has been reviewed regularly. The last review was completed in 2022 and the policy is now under review.

You can view the new draft Corporate Enforcement Policy on our online engagement platform.

Next steps

Your feedback will help shape the final policy and improve how we work with residents, businesses, and partners.

Your views will help us make sure the policy is clear, fair, and easy to understand.

All comments will be considered and fed into the policy. The Corporate Enforcement Policy will then be published on the council's website.

Personal data

We will submit your input to Cambridge City Council's online participation platform. If you want to receive updates relevant to your input by email, please fill out the following fields on this page and we will create an account for you. Your data will not be public and will only be used by Cambridge City Council. If you do not agree for us to use your personal data in this way, you can leave them empty.

First name(s) (optional)

Last name (optional)

Email address (optional)

By checking this box I consent to my data being used to create an account on Cambridge City Council's participation platform.

Understanding and clarity

- Draft Corporate Enforcement Policy

1. How clear do you find the Enforcement Policy?

**Only choose one option.*

- Very clear
- Mostly clear
- Not very clear
- Not clear at all

2. What would make the Enforcement Policy easier to understand? (optional)

Fairness and approach

3. Do you think the council's approach to enforcement is fair?

**Only choose one option.*

- Yes
- Mostly
- Not really
- No

4. Do you think the policy strikes a good balance between helping people comply and taking action when needed?

**Only choose one option.*

- Yes
- Mostly
- Not sure
- No

Transparency

5. Does the policy give you confidence that the council makes enforcement decisions openly and responsibly?

**Only choose one option.*

- Yes
- Mostly
- Not sure
- No

Final comments

6. Do you have any other comments? (optional)

About you

7. Are you registering on behalf of a business or a community group?

**Only choose one option.*

- Business
- Community group
- None of the above

8. Business or community group name (optional)

9. Postcode

We may use postcode information to invite you to take part in consultations that particularly affect your local area, such as consultations about children's play areas in your local park or community centres in your local area. We may also use it to help us to analyse the results of consultations, for example to find out what residents in a particular ward think about a particular proposal for the city.

10. Place of residence (optional)

**Only choose one option.*

- Abbey
- Arbury
- Castle
- Cherry Hinton
- Coleridge
- East Cambridgeshire
- East Chesterton
- Fenland
- Huntingdonshire
- King's Hedges
- Market
- Newnham
- Petersfield
- Queen Edith's
- Romsey
- South Cambridgeshire
- Trumpington
- West Chesterton
- Somewhere else

11. Year of birth (optional)

12. What is your sex as registered at birth? (please select one response from the following) (optional)

We may use information about your sex to help us help us to carry out consultations to understand the needs of people of a particular sex, such as men's and women's views on night-time safety in the city. It will also help us to analyse the results of consultations, for example to find out whether there are particular issues affecting male and female homeless people and rough-sleepers in Cambridge.

**Only choose one option.*

- Female
- Male
- Intersex
- Prefer not to say

13. Does your gender identity match your sex as registered at birth? (please select one response from the following) (optional)

**Only choose one option.*

- Yes
- No
- Prefer not to say

14. Which of the following describes how you think of yourself? (please select one response from the following) (optional)

**Only choose one option.*

- Male
- Female
- In another way
- Prefer not to say

15. What is your ethnic group? (optional)

We may use information on your ethnicity to help us to carry out consultations to understand the needs of minority ethnic groups in the city. It will also help us to analyse the results of consultations to find out what residents in different ethnic groups think about a proposal for the city.

**Only choose one option.*

- Arab
- Asian or Asian British: Chinese
- Asian or Asian British: Pakistani
- Black or Black British: African
- Black or Black British: Any other Black background (please give details)
- Mixed: White and Black African
- Mixed: Any other mixed background (please give details)
- White: Gypsy or Irish Traveller
- White: Roma
- Prefer not to say
- Asian or Asian British: Bangladeshi
- Asian or Asian British: Indian
- Asian or Asian British: Any other Asian background (please give details)
- Black or Black British: Caribbean
- Mixed: White and Asian
- Mixed: White and Black Caribbean
- White: English/ Welsh/ Scottish/ Northern Irish/ British
- White: Irish
- White: Any other White background (please give details)
- Any other ethnic group (please give details)

16. If you selected 'Other' in the previous question, please tell us what your ethnic group is (optional)

17. Do you currently have any physical or mental health conditions or illnesses lasting or expected to last 12 months or more? (optional)

We may use information on any disability you may have to help us to target consultations on proposals that may particularly affect residents with a disability, such as consultations on Shopmobility or accessibility of public toilets. We may also use it to help us to carry out consultations to understand the needs of disabled people in the city, or to analyse the results of consultations, for example to find out what disabled residents think about a proposal for the city.

**Only choose one option.*

- Yes
- No
- Prefer not to say

18. What is your current total annual household income, including pay, benefits, pensions and investments? (optional)

We may use information about your household income to help us to target consultations on issues that may affect residents with particular levels of income, such as a consultation on our Council Tax Reduction scheme. It can also help us to analyse the results of consultations, for example to find out what residents with different levels of incomes think about or services or facilities.

**Only choose one option.*

- Less than £10,000
- £10,000 to £19,999
- £20,000 to £29,999
- £30,000 to £39,999
- £40,000 to £49,999
- £50,000 to £59,999
- £60,000 to £69,999
- £70,000 to £79,999
- £80,000 to £89,999
- £90,000 to £99,999
- £100,000 to £119,999
- £120,000 to £139,999
- £140,000 to £159,999
- £160,000 to £179,999
- £180,000 to £199,999
- £200,000 or more
- Prefer not to say